Bywaters
recycling made easy

Unit J, Twelvetrees Crescent,
Lea Riverside
London, E3 3JG

Tel: 020 7001 6000
Web: www.bywaters.co.uk
Email: enquiries@bywaters.co.uk

November 2026

Dear Sir/Madam,

Christmas Holiday Period - Recycling and Waste Collection Arrangements

For your information, Bywaters will be operating our recycling and waste management services on the following dates over the Christmas/New Year holiday period.

Date	Service arrangements
Wednesday 23rd December	Normal service
Thursday 24th December: Christmas Eve	Limited service for dustcarts, tail lifts, skips and compactors
Friday 25th December: Christmas Day	No service
Saturday 26th December: Boxing Day	Limited service available on request for dustcarts, tail lifts, skips and compactors
Sunday 27th December	Limited service available on request for dustcarts, tail lifts, skips and compactors
Monday 28th December: Boxing Day Observed	Limited service available on request for dustcarts, tail lifts, skips and compactors
Tuesday 29th December	Normal service
Wednesday 30th December	Normal service
Thursday 31st December: New Year's Eve	Limited service for dustcarts, tail lifts, skips and compactors
Friday 1st January 2027: New Year's Day	Limited service available on request for dustcarts, tail lifts, skips and compactors
Saturday 2nd January 2027	Normal weekend service
Sunday 3rd January 2027	Normal weekend service

We are aware that some customers may be closed for a longer period over the Christmas holiday. Customers wishing to amend their regular collection need to inform us by using the email address Christmas@bywaters.co.uk by **Tuesday 1st December** to allow sufficient time to plan our rounds over the holiday period.

If you do not have access to email then please advise us by post to the CR Department, Lea Riverside, Twelvetrees Crescent, London, E3 3JG.
Please include in writing the following information:
Your account number
Site address, including full postcode
Amended service required

Please note that it's very important that you inform us in writing of any changes required by **Tuesday 1st December** then we will assume that you require a standard service, as per your schedule and you will be invoiced accordingly for this service.

If you are due a service on any of our closed dates and we are not notified to reschedule before the required date, the service will automatically be cancelled, and the next due collection will take place as per your contracted agreement schedule.

If you require advice or changes to services over the Christmas period, then please contact your dedicated Account Manager or our Customer Service team on **020 7001 6000** who will be happy to help.

We would like this opportunity to wish all our valued clients a very Merry Christmas and a peaceful and prosperous New Year.
Yours faithfully,
Helen Glover – Business Support

BS EN ISO 14001 [Ref No.: BSI 700635], BS EN ISO 9001 [Ref No.: BSI 700636], BS EN ISO 45001 [Ref No.: BSI 700634], BS EN ISO 50001 [Ref No.: BSI 709710]
Bywaters (Leyton) Ltd. Registered in England. CRN: 00505212. Registered address: Bywaters (Leyton) Ltd, Lea Riverside, Twelvetrees Crescent, London E3 3JG. Directors: John P Glover (Managing), John S Glover (Chairman), Helen M Glover, Nicholas M Glover.
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