

Corporate Social Responsibility (CSR) Policy

"We, at Bywaters, are committed to ensuring that we conduct our business in a responsible and transparent manner to create a balanced and lasting positive influence; economically, socially and environmentally."

This means that we aim to reduce any direct or indirect negative influences, while maximising the positive influences resulting from our activities in three key areas:

Economic: the impact of our activities on revenue for Bywaters and all of its stakeholders including the communities in which we operate.

Social: the impact of our activities on people and communities.

Environmental: the impact of our activities on the environment.

To achieve this, we will aim to:

- Work in partnership with our customers and key stakeholders to promote business activities and implement programmes that bring economic, social and environmental benefits
- Encourage innovative approaches and application of best practice in all areas of our business activities.
- Support appropriate and deserving action groups and charities where practicable to do so.
- Integrate economic, social and environmental considerations into our decision-making processes and strategy.
- Have in place business processes and management systems which ensure the delivery of positive social, health & safety and environmental performance, as well as enhancing economic performance.
- Regularly assess, manage and improve our CSR performance towards the delivery of agreed objectives to our key stakeholders.
- Identify and prioritise our key stakeholders and seek their involvement in any decision-making process that will directly or indirectly affect them.
- Identify and evaluate all potential risks to the business and, where necessary to minimise risk, set relevant CSR objectives with suitable targets and indicators.
- Regularly review and improve our policies and procedures to enable and encourage responsible business behaviour.



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John S. Glover, Managing Director